

Subject: Management Professionalism

VOG.49

No waste, fraud, or abuse

Abide by the highest ethical standards. If you cut corners and bend the rules when it comes to safeguarding the assets of the Club, you can expect your employees will do likewise.

This is particularly important in regards to your personal productivity. Don't expect your employees to work hard if you don't set the example. Abuse any privilege associated with your position and risk the loss of your employees' respect.

Ethical standards are at the very heart of what you do – your personal and professional integrity. Often the appearance of wrongdoing can be as damaging as the reality. Follow the spirit as well as the letter of ethical requirements and set an unassailable example of conduct for those you lead and serve.

Here is a primary of example of where you must lead by example. When your employees see that you also follow the rules and do not cut corners, they will admire and respect you while following your example. This also applies to your work productivity and effort. If you continually exhort them to work hard, but do not do so yourself, you will quickly lose their respect.

Employees want to believe in their leaders. Nothing disappoints them as much as someone who talks the talk, but doesn't walk the walk.

Suggested Discussion Topics or Questions

Can any of you relate stories of how a leader's positive example influenced you?

How about negative examples? And how did it affect you?