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## Security

“The following areas should have assigned responsibility for security and written opening and closing procedures to ensure that they are properly monitored or secured at all times.

- **Retail Shops and Storage Areas.** Retail shops have large, expensive, and desirable inventories and should be closely controlled. Closing employees must be trained and held accountable for properly securing the retail and storage areas. Because of the value of the inventory, retail outlets should have security systems to include door contacts, motion sensors, and video cameras.
- **Food Storerooms and Walk-ins & Alcoholic Beverage Storage Areas.** These are areas that contain food or alcoholic beverages and should be secured at all times.
- **Kitchens & Pantries.** These areas contain valuable equipment and should be secured at all times.
- **Car Washes.** These areas are usually remote and should be secured at all times.
- **Bag Rooms.** Many golfers invest in their golf clubs and equipment. Many clubs charge an annual fee for storing the members clubs on the premises. If a member's equipment is extremely embarrassing to the club and warrants extra efforts to protect the members' investments.
- **Golf Course Maintenance Shop.** The Golf Course Maintenance facility is filled with high-priced equipment. Add to this its usually remote (and often concealed) location, and it can be a tempting target for thieves or vandals. Having an appropriate and monitored security system is essential to protect the club's large investment here.

The result of all security practices and devices should be the prevention of loss and the safety of members, guests, and employees. While well-designed security systems can go a long way to limit the club's risk, it is for naught if employees are not trained to operate the system, do not have access to the system, or do not have the authority to take security matters seriously.

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**Discussion Point:** Review the club's security needs. Review the club's security policies and other steps that can be taken to secure these areas and what

**Take Away:** Security of a club rests upon the discipline and vigilance of its managers.